

PUBLIC NOTICE

Date: Wednesday, 14th January 2026



TEMPORARY SUSPENSION OF PUBLIC INTERNET ACCESS AND MOBILE SERVICES

Following strong recommendation from the Inter-Agency Security Committee, the Uganda Communications Commission (UCC) on Tuesday issued a directive to all licensed Mobile Network Operators (MNOs) and Internet Service Providers (ISPs) to temporarily suspend public internet access and selected mobile services during the election period.

This measure was taken to mitigate the rapid spread of misinformation and disinformation, curb risks of electoral fraud, and prevent incitement to violence, all of which could undermine public order, national security and the integrity of the electoral process.

Services deemed essential were exempted to support critical systems and institutions necessary for maintaining normalcy and continuity in strategic areas of service delivery. Any internet-based services that are not life-saving or critical, and can reasonably be deferred, will regrettably remain suspended for the duration of this period.

Institutions or service providers that believe their services are of a critical nature but have not been exempted may formally write to UCC for reconsideration by the Inter-Agency Security Committee.

We recognise the inconvenience this temporary measure is likely to cause and thank the public for their patience and understanding.

For More Details