

PUBLIC NOTICE

Date: Tuesday, 13th January 2026



JOB OPPORTUNITY

The Uganda Communications Commission (UCC) is a statutory body established under The Communications Act 2013, Cap 103 to regulate the Telecommunications, Data communications, Broadcasting, Postal and Radio communications and Infrastructure. To achieve this mandate, UCC seeks to recruit individuals with proven skills and competencies to fill the vacant positions below to assist the Commission implement its mandate.

Job Title : ASSISTANT OFFICER COMPLAINTS HANDLING & ADVOCACY

Reports to : Officer Complaints Handling and Advocacy

Duty Station: Communications House

Job Purpose: To effectively manage and resolve consumer complaints, ensuring consumer affairs and satisfaction in alignment with organisational guidelines and regulatory mandates. This role also involves advocating for consumer rights and participating in industry-related engagements to promote service excellence.

APPLICATION PROCEDURE

The detailed job description can be accessed at the UCC Website:

www.ucc.co.ug

Interested persons can submit their applications using the link

<https://erp.ucc.co.ug/jobs>

to complete the online application form and upload their CV, Application letter and relevant certificates. The CV must include 3 referees including their email address and telephone number. The deadline for submitting applications is **27th January 2026 at 5:00pm.**

UCC is an equal opportunity employer. Any form of canvassing will lead to automatic disqualification. Applications received after the closing date will not be considered. Only shortlisted candidates will be contacted.

For More Details