



TOWARDS AN INCLUSIVE DIGITAL ECONOMY



KOMPARE

Kompare.ug is accredited by the Uganda Communications Commission to provide pricing and promotions information to enable consumers to compare the offers of different operators. This web portal helps to establish the current voice, internet and pay-TV prices in Uganda.

<https://www.ucc.co.ug/apps-portals/kompare/>.



NETQ-UG APP

The NetQ-UG App enables a user to measure the internet speed of their internet connection at a particular place and time. The app also helps the user to check how and for what their data bundle or subscription has been used. It also provides an insight into the quality of internet service experienced by other users in the same or other location through crowdsourcing.



UGCERT

The Computer Emergency Response Team was established in June 2013 in partnership with the International Telecommunications Union (ITU). UgCERT serves the communications sector, which includes licensed telecom service providers, Internet Service Providers, and consumers of their services.

<https://www.ucc.co.ug/cert/>



ESERVICES

Through our e-services portal, you can now apply for equipment type approval, short codes, Logical Channel Numbering, licenses for FM broadcasting, online data communication authorization, and Postal & Courier services.

Visit <http://eservices.ucc.co.ug> to sign up



UCIIEP UNDERGROUND COMMUNICATION INFRASTRUCTURE INFORMATION EXCHANGE PLATFORM

UCIIEP enables any entity (in or outside the communications sector) that is intending to carry out excavation or construction works within the vicinity of buried communication infrastructure to exchange information with the owners of the said infrastructure. This helps to protect communication infrastructure from damage during such works.



CONSUMER AFFAIRS

The Consumer Affairs office undertakes consumer awareness, education and protection activities. The overall goal of this unit is to position the consumer to play an active role in the development of the communications sector through consumer protection and awareness. For consumer-related inquiries, call our toll-free line: 0800222777.



DIAL *197*4#

Through our SIMU KLEAR campaign, consumers can verify the veracity of their devices by dialing *197*4#. Illegitimate communication devices have fake IMEI – International Mobile Equipment Identity – and are not type approved by UCC.



DIGITAL LOGGER

The Electronic Content Monitoring System sets standards, monitors and enforces compliance relating to electronic and communication content.

HOW TO REACH US

UCC House

Plot 42-44 Spring Road,
Bugolobi

UCC Regional Offices

Mbale, Plot 39/41 Republic
Street

Mbarara, Plot 7 Galt Road

Gulu, Plot 3 Andrew Olal
Road

Masindi, Plot 8, Ntuh Road

Consumer Affairs Office

3rd Floor, communications
House,
Plot 1 Colville Street, Kampala

UgCERT Office

12th Floor, communications
House,
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