

# THE COMMUNICATION SECTOR JOURNEY

OUR 25-YEAR JOURNEY IS A STORY OF TRANSFORMATION IN THE COMMUNICATIONS SECTOR. GUIDED BY UCC'S MISSION, WE'VE LEVERAGED ICTS TO SET THE FOUNDATION FOR A MODERN, INCLUSIVE FUTURE. KUDOS TO OUR VALUED STAKEHOLDERS WHO CONTINUE TO WALK THIS JOURNEY WITH US.



## SERVICE FEE CHARGES

**2014** UGX 18,000 → **2023** No service fee charges



## CALL BILLING

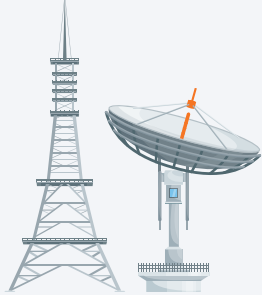
**2014** Per Minute → **2023** Per Second



## DEVICE PRICES (MOBILE PHONE)

**2014** 2G centric UGX 2,500,000 → **2023** 4G Centric UGX 190,000

## TOWERS



**2023** 4,907  
**2013** 3,208

## FIBER DISTANCE



**2023** 30,161 Kms  
**2013** 5,700 Kms



## TELEPHONE SUBSCRIPTIONS

**2023** 34,260,440  
**2013** 19,506,550  
**2008** 9,678,799

## ICT SECTOR GDP CONTRIBUTION IN TRILLIONS (UGX)

**2022/23** 3,086.1  
**2021/22** 2,998.7  
**2020/21** 2,929.4  
**2019/20** 2,790.3  
**2018/19** 2,616.4

## PRICE 1GB

**2008** UGX 45,000  
**2013** UGX 25,000  
**2023** UGX 5,000



## TOTAL INTERNET SUBSCRIPTIONS

**2023** 26,922,506  
**2013** 4,303,013  
**2008** 58,648

## FTTH MONTHLY PACKAGE PRICE (LOWEST PRICED MONTHLY SUBSCRIPTION IN UGX)

**2008** UGX 2,100,000  
**2013** UGX 220,000  
**2023** UGX 120,000

## Digital Literacy

- SMEs – 7,540
- ICT & Multimedia for Youth – 1,100
- Women – 5,800
- Farmers – 11,800
- Elderly – 500
- Border Communities – 3,482
- Community members – 19,800



## GROSS REVENUES FROM TELECOM (IN UGX TRILLION)

**2022** 4.87  
**2021** 4.53  
**2020** 4.26  
**2019** 3.54  
**2018** 3.37  
**2017** 3.28  
**2016** 3.01  
**2015** 2.79  
**2014** 2.66  
**2013** 2.60

Revenues from 2021 exclude revenues from mobile financial services following the NPS Act



## CALL PRICING

### On-net Calls Pricing

UGX 6/sec  
UGX 3/sec  
2010 2023

### Off-net Calls Pricing

UGX 6/sec  
UGX 3/sec  
2010 2023

## 2G Population Coverage 3G Population Coverage 4G Population Coverage

**2018** 98% **2023** 98%

**2018** 86% **2023** 97%

**2018** 31% **2023** 61%



**Deaf and Blind students' Assistive technology**  
3 Schools supported



**Public internet access points**

1. Libraries and other centers – 57  
2. Border posts – 12



**Operational FM stations** – 363



**CSP- Content Service Provider (Online, Hybrid and Free to Air)**

FTA(28)  
Hybrid(36)  
Online(2)  
Multiple stream (7)



**TV Platforms** – 6



**Courier Operators** – 50



**Licensed PIPs (Telecoms)** – 15



**Licensed PSPs (Telecoms)** – 22



**National Telecommunications Operator** – 3



**Licensed Online Data Communication** – 74



## ICT For Agriculture

- Farmers App (Web & Mobile) <https://unfeict4farmers.org/>
- District farmers websites – 30
- E- Academy <https://unfeict4farmers.org/>
- Toll free farmers extension services – 0800209003



## Access Infrastructure

- 2G to 3G Site Upgrades – 22 Sites
- Sites in the unserved areas – 63