



# THE COMMUNICATION SECTOR JOURNEY

OUR 25-YEAR JOURNEY IS A STORY OF UNPRECEDENTED INTERNET PENETRATION AND MOBILE TELEPHONY, PLUS VALUE ADDED SERVICES SUCH AS MOBILE MONEY. IT IS A STORY OF LEVERAGING THE POWER OF ICTS TO DRIVE THE DEVELOPMENT OF A MODERN COMMUNICATIONS SECTOR THAT WORKS FOR ALL.



## Service Fee charges

**2014** UGX 18,000 → **2023** No service fee charges



## Call Billing

**2014** Per Minute → **2023** Per Second

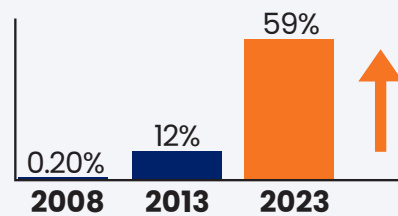


## Device prices (Mobile Phone)

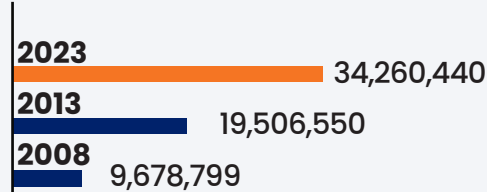
**2014** 2G centric UGX 2,500,000 → **2023** 4G Centric UGX 190,000



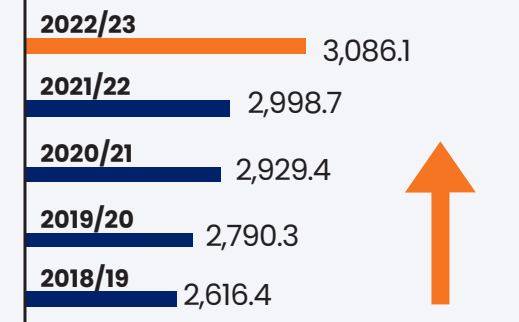
## INTERNET PENETRATION



## TELEPHONE SUBSCRIPTIONS



## ICT SECTOR GDP CONTRIBUTION IN TRILLIONS



## FTTH MONTHLY PACKAGE PRICE (LOWEST PRICED MONTHLY SUBSCRIPTION IN UGX)



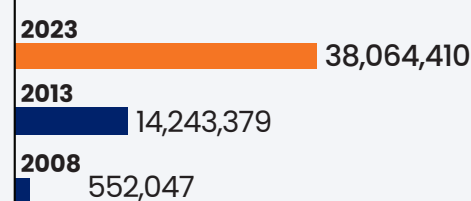
## PRICE 1GB



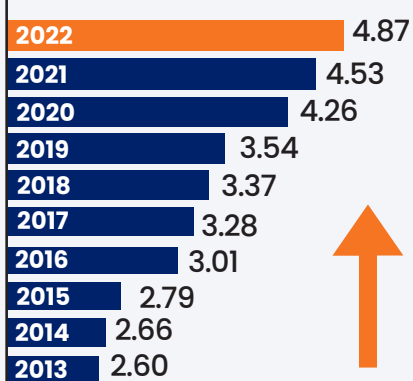
## TOTAL INTERNET SUBSCRIPTIONS



## MOBILE MONEY SUBSCRIPTIONS



## GROSS REVENUES FROM TELECOM (IN UGX TRILLION)

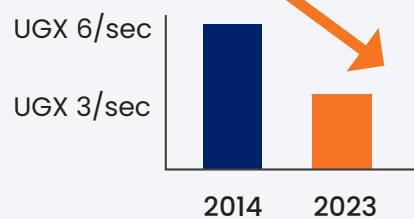


Revenues from 2021 exclude revenues from mobile financial services following the NPS Act

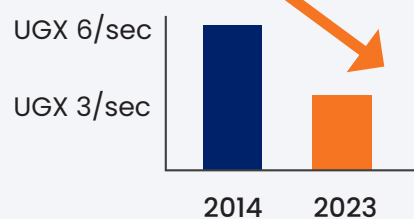


## CALL PRICING

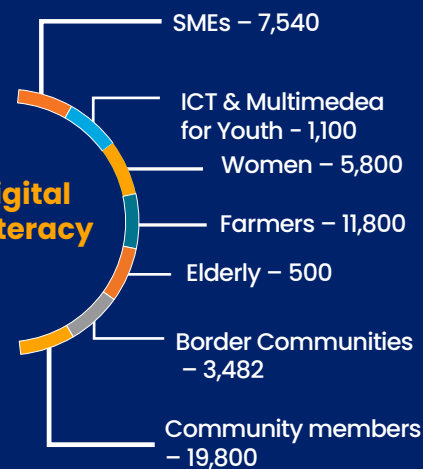
### On-net Calls Pricing



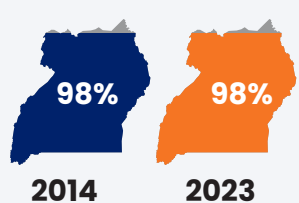
### Off-net Calls Pricing



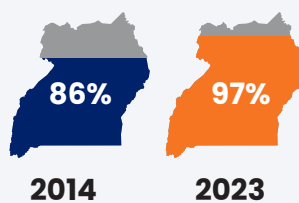
## Digital Literacy



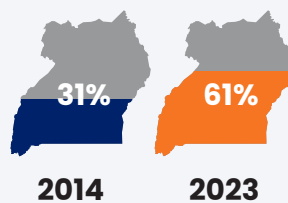
## 2G Population Coverage



## 3G Population Coverage



## 4G Population Coverage



## School ICT Labs

over 1,285  
170 Planned for 2023/24



## Access Infrastructure

- 2G to 3G Site Upgrades – 22 Sites
- Sites in the unserved areas – 63



## Deaf and Blind students' Assistive technology

3 Schools supported



## Public internet access points

- Libraries and other centers – 57
- Border posts – 12



## Devices for the low income households

10,589



## School internet Connectivity

176 schools



## ICT Clubs – 183



## ICT For Agriculture

- Farmers App (Web & Mobile) <https://unffeict4farmers.org/>
- District farmers websites – 30
- E- Academy <https://unffeict4farmers.org/>
- Toll free farmers extension services – 0800209003



## Operational FM stations – 363



## CSP- Content Service Provider (Online, Hybrid and Free to Air)

FTA(28)  
Hybrid(36)  
Online(2)  
Multiple stream (7)



## Pay TV Platforms – 5



## Courier Operators – 50



## Licensed PIPs (Telecoms) – 15



## Licensed PSPs (Telecoms) – 22



## National Telecommunications Operator – 3



## Licensed Online Data Communication – 74

