



UGANDA
COMMUNICATIONS
COMMISSION

COVID-19 BUSINESS CONTINUITY MEASURES DURING THE LOCKDOWN

REMOTE SERVICES

Applications

- Licensing
- Spectrum Authorisation
- Type Approval
- Short codes

Submit to registry@ucc.co.ug

Payments

- Supplier invoices
- Billing inquires
- Payment slips

Submit to registry@ucc.co.ug

Correspondences

- Reporting
- Representation
- Recordings
- Submissions

Submit to registry@ucc.co.ug

Deliveries

- Parcels
- Device samples

Every Monday & Thursday
9 am – 12 Midday
UCC House Plot 42-44
Spring Road Bugolobi

Inquires

Consumer Advisory Feedback

Submit to ucc@ucc.co.ug
Toll-Free: **0800 222 777**

Complaints

Consumers dissatisfied with services rendered by operators may lodge a complaint

complaints@ucc.co.ug
Toll-Free: **0800 222 777**

Our Head and Regional offices are operating at 10% capacity
Driving the development of a robust Communications Sector in Uganda

For further information contact us:

 0800 222 777

 www.ucc.co.ug

 @UCC_Official