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## Frequently Asked Questions (FAQ)

### Q. WHAT IS DIGITAL TERRESTRIAL TV MIGRATION?

A. Digital terrestrial TV migration is the transition from analogue TV to digital terrestrial TV broadcasting.

### Q. WHAT IS THE DIFFERENCE BETWEEN ANALOGUE AND DIGITAL TV?

A. In analogue broadcasting, the signal is transmitted as a continuous wave while for digital TV the signal is transmitted as a discrete wave. For digital TV, the signal is encoded and can be compressed to allow for more channels to be broadcast.

### Q. WHAT IS DIGITAL TERRESTRIAL TV?

A. Digital terrestrial TV is where the digital signal is transmitted over the earth from masts to home receivers.

### Q. WHAT ARE THE BENEFITS OF DIGITAL MIGRATION?

**Better picture quality:** The digital broadcasting experience, offers a sharper, brighter picture quality.

**More choice:** More TV programmes and services

**More services:** Services like radio, teletext, interactive services, games, and support for visually-impaired and internet.

**Parental controls:** Having more control on programmes received and viewed

**Environmental benefits:** Infrastructure-sharing by using the signal distributor's masts.

**More local content:** New content will be required leading to job creation.

**Q. WHAT IS THE DEADLINE FOR THE SWITCH OFF FROM ANALOGUE TO DIGITAL MIGRATION IN UGANDA?**

**A.** By June 2015, all television broadcast will be digital.

**Q. HOW DO I RECEIVE A DIGITAL SIGNAL?**

**A.** All TV viewers in Uganda will need to have a set-top-box (STB) or use a digital TV in order to receive television services. A Set-Top Box is what is often referred to as a decoder.

**Q. HOW CAN I PREPARE FOR THE DIGITAL TV MIGRATION?**

- Buy a Free-to-Air STB/decoder (a one-time purchase and no monthly subscription)
- Buy an Integrated Digital Television set
- Buy a Pay TV STB/decoder. (This comes with monthly subscription)

**Q. WHAT IS A SET TOP BOX?**

**A.** It's a receiver that decodes or converts the digital signal to analogue to enable the channels to be displayed on your analogue TV set.

**Q. WHEN SHOULD I SWITCH TO DIGITAL TV?**

**A.** Immediately, by purchasing a Set Top Box that meet the DVB-T2 standard with or without monthly subscription or by a digital television set.

**Q. WHEN WILL THE ANALOGUE SIGNAL BE SWITCHED OFF?**

**A.** The analogue signal will be switched off by June 2015. Thereafter, you will not be able to watch analogue television if you have not yet migrated.

**Q. WILL I NEED A SATELLITE DISH TO RECEIVE DIGITAL TERRESTRIAL TELEVISION?**

**A.** No, you will not need a satellite dish, you will need an ordinary TV antenna. Also note that there is No such thing as a digital antenna.

**Q. WHY MUST UGANDA UNDERGO DIGITAL MIGRATION?**

**A.** Digital migration will bring about more efficient use of available radio spectrum for broadcasting and the associated benefits to the broadcasting sector like provision of more services, better quality picture and sound as detailed above.

**Q. WHAT IS AN INTEGRATED DIGITAL TV (IDTV)?**

**A.** This is a TV that can receive the digital TV signal without a Set Top Box. Please note that Not all Flat screens are Digital TVs.

**Q. WILL MY OLD EXTERNAL ANTENNA RECEIVE THE DIGITAL SIGNAL?**

**A.** Yes.

**Q. WHERE CAN I BUY A SET TOP BOX OR DIGITAL TV?**

**A.** From UCC Type Approved vendor with a displayed UCC Approval certificate. The following companies have so far been approved by UCC to provide Set Top Boxes.

- Brivid Uganda Limited
- Widestar Digital (U) Limited
- Icomsys Africa Limited
- Kagadi Technical Services
- eWorld Technologies Limited
- Roise de Classe -
- Future Electronics (Hisense)
- Trans-African Container Transport Limited

**Q. HOW DO I IDENTIFY A TYPE APPROVED STB?**

**A.** The UCC Type Approval Mark will be prominently displayed on the front panel of the Set Top Box. (Illustration of the mark below)

**Q. HOW MANY TV CHANNELS CAN I RECEIVE WITH MY SET TOP BOX?**

**A.** You will be able to receive between 12 and 24 channels including the following. E.g. UBC, STAR TV, UBC 24, UBC Magic 1, Bukedde 1, NTV, NBS, WBS, LTV, Miracle, Al-Jezira, BBC, CCTV, CITIZEN, EATV, CAPITAL, TOP TV, Record TV, Urban TV etc.

**Q. DO I NEED TO PAY MONTHLY SUBSCRIPTIONS WHEN USING A FTA SET-TOP-BOX?**

**A.** No, you don't have to pay monthly subscriptions to watch free-to-air programmes on your Set Top Box.

**Q. HOW DO I IDENTIFY THE RIGHT SET-TOP-BOX OR IDTV?**

**A.** It must conform to the DVB-T2 standard

**Q. IF I HAVE TWO TV SETS, CAN I CONNECT MY SET-TOP-BOX SO THAT EACH RECEIVES ITS OWN DIGITAL TV CHANNEL?**

**A.** No. Each TV will need a separate Set Top Box.

**Q. WHICH AREAS ARE CURRENTLY COVERED BY THE FREE-TO-AIR DIGITAL SIGNAL?**

**A.** As of October 31, 2014, the Digital TV signal covers a radius of 60 Km from Kololo. Some of the area currently covered include; Central, Kawempe, Rubaga, Busega, Wakiso, Bombo, Wobulenzi, Luwero, Mawagga, Mityana, Nakawa, Makindye, Mukono, Lugazi, Lugalambo, Entebbe, Kigungu, Kamengo, Mpigi and Mbizzinya

**Q. CAN MY FREE TO AIR SET TOP BOX ALLOW ME TO VIEW PAY TV CHANNELS?**

**A.** No,

**Q. IF I HAVE MORE THAN ONE TV SET, WILL IT BE REQUIRED TO HAVE A SET TOP BOX FOR EACH TV SET?**

**A.** Yes, each TV should be connected to a separate STB.

**Q. HOW DO I KNOW THAT THE FLAT SCREEN TV I AM BUYING IS A DIGITAL TV?**

- Look out for labels, markings and information in the TV manual.
- Go through the settings menu at the time of purchase.
- Alternatively, look out for the UCC Approval Mark.

**Note.** There is no need to buy an STB when you have a digital TV.

